



**EUROPEAN NEW CAR ASSESSMENT PROGRAMME
(Euro NCAP)**



**RESCUE, EXTRICATION & SAFETY
TEST & ASSESSMENT PROTOCOL**

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Where text is contained within square brackets this denotes that the procedure being discussed is currently being trialled in Euro NCAP. Its incorporation in the Test Protocol will be reviewed at a later date.

DISCLAIMER: Euro NCAP has taken all reasonable care to ensure that the information published in this protocol is accurate and reflects the technical decisions taken by the organisation. In the unlikely event that this protocol contains a typographical error or any other inaccuracy, Euro NCAP reserves the right to make corrections and determine the assessment and subsequent result of the affected requirement(s).

1 INTRODUCTION

Rescue services require detailed but readily-understood information regarding the construction of individual vehicles to extract trapped occupants as quickly and safely as possible. This is becoming more pressing as vehicles become stronger (e.g. use of high strength steels or composite materials), use different sources of power (e.g. electric/hybrid, hydrogen) and are equipped with an increasing number of safety devices (e.g. airbags, pre-tensioners, active pedestrian protection bonnets).

Car makers have invested in “Rescue sheets” but their timely and free-of-charge availability and dissemination across Europe is not always guaranteed. Through the application of this protocol, Euro NCAP in collaboration with the International Service of Fire & Rescue Services (CTIF) promotes the appropriate availability of ISO 17840 compliant rescue sheets and response guides for new car models. To further assist the extrication efforts of first responders, the correct functioning of automatic door locks, i.e. unlocking after a crash, is checked. Finally, incentives are given for availability of technology that supports rescue activities and helps to prevent any further collisions with oncoming traffic or roadside structures, after the initial impact. Thanks to these new requirements, Euro NCAP includes for the first time Tertiary Safety into its assessment.

The assessments to be performed in the areas of Rescue, Extrication and Safety contribute to the adult occupant protection rating. The requirements detailed in this protocol are divided into three areas:

1. Rescue: Information for First Responders – Rescue Sheet
2. Extrication: Unlocking of automatic door locking, door opening forces & seat belt unbuckling forces
3. (Post-crash) Safety: Advanced eCall and Multi Collision Brake technology

2 DEFINITIONS

- 2.1 Rescue Sheet (ISO 17840 part 1): Operational Summary sheet for a vehicle produced for rescue services containing relevant information on vehicle hazards such as electrical systems, pyrotechnic devices, material location and properties (high strength steel etc), fuel storage location and properties etc. Rescue Sheet is the main document that first and second responders use at the scene of an accident.
- 2.2 Emergency Response Guide (ERG ISO 17840 part 3): a template for more in-depth emergency response information to be used in combination with the Rescue Sheet for non-conventional engine vehicle. It is generally used by first and second responders as a source of information for training on non-conventional engine vehicles.
- 2.3 ISO standard 17840 - Road vehicles - Information for first and second responders – Containing the following 4 parts: Rescue sheet for passenger cars and light commercial vehicles (Part 1), buses, coaches and heavy commercial vehicles (Part 2), ERG template (Part 3) and a standard for identification of the propulsion fuel or energy (Part 4).
- 2.4 Automatic Door Locking (ADL): System in the vehicle whereby the door latches automatically lock once the vehicle has reached a certain speed. They should also automatically unlock in the event of an accident, post impact. Short term deactivation for one single journey is permitted.
- 2.5 eCall: System fitted to a vehicle that sends an automatic message to an emergency call centre in case of a crash of the vehicle. eCall technology capable of sending advanced content, beyond what is legally specified (ECE 144), is referred to as eCall+ or Advanced eCall.
- 2.6 Multi Collision Brake (MCB): System fitted to a vehicle that applies the brakes to prevent or mitigate a subsequent impact when a vehicle has been involved in a collision. In response to a primary collision (usually if the airbag is fired), information is sent to the electronic stability control system to brake the vehicle.

3 SCORING SCHEME

- 3.1 The score achieved from the Rescue, Extrication & Safety assessment is directly applied to Adult Occupant Protection (Box1) without scaling. The score ranges from -2 points to +2 points.
- 3.2 A penalty will be applied, where the Rescue sheet is not available (-2 points) or non-compliant (-1 point) in accordance with the requirements in Chapter 4 of this protocol. No penalty in section 3.2 is a pre requisite to score points (see 3.5).
- 3.3 A -1 point penalty can be applied in accordance with the Extrication requirements in Chapter 5 of this protocol.
- 3.4 The sum of the penalties in sections 3.2 and 3.3 cannot exceed -2 points.
- 3.5 If no penalty in section 3.2 has been applied, 2 points can be scored:
 - 1pt can be scored when the vehicle is equipped with eCall+ in accordance with the requirements in Chapter 6.
 - 1pt can be scored when the vehicle is equipped with Multi-Collision Brake technology in accordance with the requirements in Chapter 7. Both technologies must meet the VSSTR fitment requirements to be awarded.

4 RESCUE SHEET – Information for first & second responders

- 4.1 The Rescue Sheet(s) (the model variant rated by Euro NCAP as well as other variants covered by the rating) must be submitted before inspection with additional information for database (i.e. links to OEM website, photo, etc.).
- 4.2 These Rescue Sheets (final version after inspection) must be available to the general public for the model variant rated by Euro NCAP as well as other variants covered by the rating that are available at the time of publication.
- 4.3 Each Rescue Sheet should be provided in PDF format as a unique document i.e. one file per model variant. Each Rescue Sheet should be no more than four A4 sized pages when printed. Where commercial licences and/or exclusive publishing rights exist, these should not infringe on the rights of Euro NCAP and its members to make Rescue Sheets available at no cost to the general public.
- 4.4 Rescue Sheets must be supplied in at least the following languages: English, German, French and Spanish (and EU27 plus UK from the start of 2022 please see Technical Bulletin TB002 Official Languages of EU28 V1.1).
- 4.5 The Rescue sheet(s) must meet ISO 17840 Part 1 format and should include a summary following ISO 17840 Part 3. The Rescue Sheet shall be tailored to each vehicle, that is, for a conventional ICE vehicle not all parts of the ISO standard need to be addressed. However for a pure EV for example then more information according to the ISO standard is required.
- 4.5.1 Content must be correct - Rescue Sheet will be checked during normal post-crash inspection on tested vehicles. The vehicle manufacturer will be permitted to make corrections before publication, as long as all material issued by the company is updated as well. (Copy of Rescue Sheet checklist included in annexe 1).

5 EXTRICATION

5.1 Automatic Door Locking

- 5.1.1 Euro NCAP understands the need for vehicles to be equipped with automatic locking doors due to such issues as security when stopped in traffic. However in the event of an accident the locked doors should automatically unlock, post impact, to allow the occupants to exit but also for entry by first responders.
- 5.1.2 The Euro NCAP Secretariat will check with the OEM if their vehicle is fitted with automatic locking door latches as standard and inform the test laboratory accordingly.
- 5.1.3 If ADL is fitted as standard and by default always on then the doors will be locked by the lab personnel prior to ALL full-scale tests. The test lab will be informed by the OEM of the procedure to ensure the doors are manually locked for the tests.
- 5.1.4 If ADL is not fitted as standard but fitted to the test variant then doors will be locked in the frontal MPDB test and the side oblique Pole test. The doors will be left unlocked in the frontal Full Width test and Side Barrier test. If the ADL activates by itself in the Full width frontal test that is not an issue.
- 5.1.5 Post-test the lab personnel will immediately check if any of the side doors in the front crash tests and any of the non-struck side doors in the side crash tests has remained locked/has not automatically unlocked. A maximum -1 point penalty will be applied if this issue is identified in at least one of the two tests where the doors were locked pre impact. This will follow the procedure for door opening in 5.2.

5.2 Door opening forces

- 5.2.1 The post impact door opening forces are measured after the two frontal impact tests. Only the side doors (not the tailgate for example) will be checked.
- 5.2.2 The unlatching/unlocking of the side doors will already have been checked as part of the automatic locking doors section.
- 5.2.3 Using a gauge attached to the door handle pull the door handle until a maximum force of 750N is registered. The opening force should be applied perpendicular to the door, in a horizontal plane, unless this is not possible. If the door opens before the 750N level is reached note down the opening force. If the door does still not open upon reaching 750N then use tools to open the door.
- 5.2.4 When dealing with a sliding door the opening force of [750N] shall be applied in a direction following the vehicle centreline – door should be pulled in this direction once the door unlatching forces have been carried out (as mentioned previously the unlatching/unlocking check of the side doors will already have been checked as part of the automatic locking doors section.)
- 5.2.5 An open hinged door is defined as a door that is opened to an angle of at least 45° relative to the door hinge axis, allowing enough room for occupant extraction.
- 5.2.6 An open sliding door is defined as a door that, when opened, presents a minimum opening of at least 500mm compared to the closed position of the door, that would allow the extrication of an occupant.
- 5.2.7 To summarise there are 2 stages to the door opening forces procedure: Load gauge up to 750N and then tools.
- 5.2.8 Penalty only applied if load exceeds 750N and tools are required to open a door.

- 5.2.9 A maximum -1 point penalty will be applied if this issue is identified for at least one of the side doors in at least one of the two frontal tests.
- 5.3 **Additional requirements for Electric door handles or handles retracting into door panel and having no possibility for physical grip**
- 5.3.1 More and more vehicles are now coming to the market with electric retracting door handles that sink into the door panel flush/level with the door panel surface. This can create an issue in an emergency situation where first responders need to be able to use the door handle to open the door.
- 5.3.2 The door handle should be in the retracted / vehicle in motion position for the test.
- 5.3.3 The OEM should inform both the Euro NCAP Secretariat and the test laboratory if any special action is needed, for example if the engine must be running for the retracting door handles to operate as normal in the test.
- 5.3.4 For a retracting door handle it is permitted to apply special actions at the handle to have access to it. For example, pushing in one corner to pivot it and then hold the handle (if no tools are needed at all). This needs to be discussed with Euro NCAP Secretariat prior to tests and it must be explained in the Rescue Sheet and also in the vehicle handbook.
- 5.3.5 For the full scale tests, with the exception of the struck side doors in the side impacts, the handles of all side doors must be in the extended/ready to open (as explained in 5.2.3) position immediately after the test. It is assumed that by design the door handles will extend outwards ready for use when the SRS system deploys any airbag/detects a severe impact or the door handle remains in its retracted position but can be grabbed nevertheless by the first responder without any tool. The test laboratory personnel will note down the status of each door handle post impact.
- 5.3.6 A maximum penalty of -1 point will be applied where any of the side door handles listed in 5.2.4 cannot be used as normal or accessed without tools after the test.
- 5.3.7 It is not acceptable to direct the user/owner of the vehicle to a cable release for the door in the luggage area for example or to have to connect a slave battery to the vehicle in order to extend the door handles. A vehicle equipped with electric door handles will not be given any special treatment compared to a vehicle with conventional door handles.
- 5.4 **Seat belt buckle unlatching (defined force to open a seat belt buckle)**
- 5.4.1 No extrication assessment would be complete without also dealing with the belted occupants and ensuring that the seat belt itself can be unlatched as normal to allow extrication of the occupant.
- 5.4.2 Any position where the seat belt is used for the full-scale tests shall be checked post-test once all of the door opening forces have been measured. (For both adult *and* child if car seatbelt is used to restrain child dummy or CRS in test).
- 5.4.3 **Frontal impacts:** The seat belt buckle shall completely open under a load of no more than 60N applied directly to the buckle release button. The operator should hold the buckle with one hand when applying the force with their other hand. It is permitted to move the adult dummy, child dummy or CRS in order to access the buckle.
- 5.4.4 **Side impacts:** The seat belt buckle shall completely open under a load of no more than the limit value applied directly to the buckle release button. As a first

step in 2020 and 2021 the unlatching force value shall be monitored for all side impact vehicles. It is anticipated that for these side tests the unbuckling load limit should be defined as a value between 60N and 100N.

- 5.4.5 No further steps will be taken to open the buckle or tools allowed to cut the belt, unbolt the buckle from the car etc.
- 5.4.6 The test laboratory should note the load at which each buckle releases.
- 5.4.7 A maximum penalty of -1 will be applied where any of used buckles in the frontal tests do not open when a load of up to 60N is applied.

6 **POST-CRASH TECHNOLOGY - ADVANCED eCall**

6.1 The advanced eCall system must provide the number of occupants and/or recent vehicle locations N1 and N2. The rewards shall be 0.5 points for number of occupants and 0.5 points for recent vehicle locations N1 and N2.

6.2 Functions that qualify are listed in the table below:

Function	Description	Points awarded (2020)
Potential number of occupants	Send information about likely number of occupants involved in impact (at least using belt use as an indicator)	0.5
Recent vehicle locations N1& N2	N1, Known location of the vehicle some time before the generation of the data for the MSD message and N2, known location of the vehicle some time before recent vehicle location N1	0.5

7 POST-CRASH TECHNOLOGY – MULTI COLLISION BRAKE

- 7.1 In the past in order to qualify for a Euro NCAP “Advanced” reward OEM’s needed to provide a dossier containing data on how their Multi Collision Braking (MCB) system worked and how it was tested in-house to prove that it functioned correctly. This was done with both simulations and full-scale testing. It is now the intention for the OEM to provide a similar set of data in 2020 for the MCB system to be awarded points.
- 7.2 Tests carried out by the OEM and witnessed by either Euro NCAP or Euro NCAP accredited laboratory personnel will only be acceptable; test must be witnessed.
- 7.3 The OEM must mention in the vehicle handbook that the vehicle is equipped with an MCB system and it should explain how it works.

7.4 Definitions

- 7.4.1 Multi Collision Brake (MCB): System fitted to a vehicle that applies the brakes to prevent or mitigate a subsequent impact when a vehicle has been involved in a collision of sufficient severity. In response to a primary collision with or without airbag deployment, information is sent to the braking system to decelerate the vehicle with the intention to bring the vehicle to a standstill.
- 7.4.2 MCB trigger signal: Signal sent from the crash detection function to the braking system during a primary collision.

7.5 Overview

- 7.5.1 The test procedure for the Multi Collision Brake technology consists of two parts:
- A destruction-free demonstration of braking caused by the MCB trigger signal (Part A),
 - Documentation showing that the MCB trigger signal is sent during a crash test as performed under Part A) (Part B)
- 7.5.2 During a *transition period* of two years when the MCB Protocol is active (2020 and 2021), OEMs can score all MCB point using an in-house full-scale crash-test chosen by the OEM replacing Part A and Part B (*witnessed by either Euro NCAP or Euro NCAP accredited laboratory personnel*).

7.6 Destruction-free MCB test (Part A)

- 7.6.1 The vehicle under test drives in a straight line on a dry surface at a velocity of 15km/h \pm 1km/h.
- 7.6.2 The MCB trigger signal is simulated on the vehicle network using test and development equipment of the OEM.
- 7.6.3 If declared necessary by the OEM, the acceleration pedal shall be disengaged immediately prior to simulation of the MCB trigger signal.
- 7.6.4 The brake pedal must not be engaged by the driver or other means during the entirety of the test.
- 7.6.5 The MCB test is passed if the vehicle exceeds a minimum deceleration of 3m/s² with brakes lights on.

7.7 Documentation from in-house crash test data (Part B)

- 7.7.1 The OEM can choose any full-scale crash test where the MCB will be activated.
- 7.7.2 Video recording of the test at a $\frac{3}{4}$ angle from the rear on driver side.
- 7.7.3 Data from a full-scale in-house crash test that shows that the MCB trigger signal is sent on the vehicle network during a crash.

7.8 Transition Period

- 7.8.1 During a transition period of two years after the MCB Protocol is active (2020 and 2021), OEMs can score the MCB point using an in-house test.
- 7.8.2 In this in-house test the OEM must demonstrate that the brakes and brake lights are activated during the test.

7.9 Additional Requirements and Provisions

- 7.9.1 The Multi Collision Brake must be described in the user manual of the tested vehicle.
- 7.9.2 An OEM-specific name for the MCB technology can be used in the manual.
- 7.9.3 The test procedure is organized and performed by the OEM.
- 7.9.4 The test procedure can be performed using a pre-series vehicle.

8 ANNEXE 1 – Rescue Sheet Checklist

Rescue Sheet - checkings activities						
draft proposal version		29/11/2018		VIN number of crash cars		
in yellow the cells to fill in				date of assessment		
Make and Model				Assessors name		
Variant of car model available for checking				Reference of the Rescue Sheet assessed		
Coverage of all the variants						
	Section of ISO 17840-Part 1:2015	Items to check	What to check	Explanation about what we expect to get here. This may disappear in the final version	Comments on the rescue sheet analysed	Conclusion
First page	header	Name of Make & Model valid for all EU 28 (or EU + UK)	is there a country where the name would be different (For the brand? For the model)? How is it presented?			
First page	header	bodytype covered by the rescue sheet	Is the information provided by the OEM clear to know if ALL the variants are covered by one or several rescue sheets			
First page	header	start (and end) of the series	is the date consistent with our checks?			
First page	header	Presence of RHD/LHD pictogram	if not present, It means the rescue sheet is applicable to RHD and LHD. Do we find something that could be specifically different between RHD and LHD?			
First page	header	Logo about energy according to Part 3	Must follow the colour code and layout defined in ISO 17840 part 3	it is not requested in ISO 17840 Part 1:2015, but Euro NCAP ask for it already.		
First page	header	Perspective Photos	Do we recognize the car with these photos?			
First page	header	double frame rectangle on perspective photo to alert the rescue team	is there any specific item requesting specific attention?	are they easily localised via the Rescue sheet?		
First page	header	double frame rectangle on perspective photo to alert the rescue team	is there any specific item forgotten?	for example warning about active hood		
First page	top view	Component from legend	is there any component forgotten?	for example stop and start ultra-capacitor		
First page	top view	Component from legend	is there any pictogram wrongly used? Or with wrong colour?			
First page	top view	Component from legend	is there any component wrongly positioned?			
First page	side view	Component from legend	is there any pictogram wrongly used? Or with wrong colour?			
First page	side view	Component from legend	is there any component wrongly positioned?	this is allowed not to have everything on the 2 views. At least as each of the equipment is present at least once		
First page	side view	Structural reinforcements	no judgement here, but collecting information in combination with CTIF exercise after the Viewing			N/A
First page	side view	High voltage battery(ies)	are they visible and localized correctly?			
First page	side view	High voltage equipment	is only the component with high voltage presented in the orange colour?	the brake generator must not be in orange if not having high voltage		
First page	side view	High voltage cable	are the cable visible and localized correctly?			
First page	side view	48 V voltage cable	are the cable visible and localized correctly? Which color?			
First page	side view	Fuel tank	consistency with what we see in the car			
First page	side view	Fuel tank	Colour code used (can be the green one from ISO 17840 Part1:2015) but can also be according to the ISO 17840 Part3	Euro NCAP want to give incentive to the OEM that use already Part 3 colour code. This is not in contradiction with Part 1 since a sentence allow to use different colour.		
First page	legend	content of the legend	Are ALL the pictograms to be present even if they are not used in this car?	ISO 17840 Part 1:2015 is requesting ALL the pictograms to be present and in the same order even if not used in the rescue sheet		
First page	footer	Unique reference number	as defined in ISO 17840 Part 1	to ensure the compliance with ISO		
First page	footer	version number	as defined in ISO 17840 Part 1	to ensure the compliance with ISO		
First page	footer	Page number	are the page number presents. What about the total nb of page (even if not requested by ISO 17840 Part 1)?			
2nd page (+ page 3 and page 4 if needed)	ISO Part 1 optional pages	10 chapters of ISO 17840 Part 3	are all the needed chapter present in page 2 to 4?	when no information is needed, the chapter title is not needed for Euro NCAP		
2nd page (+ page 3 and page 4 if needed)	ISO Part 1 optional pages	Immobilisation / stabilisation / lifting	is the information available for the appropriate type of car?			
2nd page (+ page 3 and page 4 if needed)	ISO Part 1 optional pages	Disable direct hazards / safety regulations	is the information available for the appropriate type of car?			
2nd page (+ page 3 and page 4 if needed)	ISO Part 1 optional pages	Disable direct hazards / safety regulations	is there any alternative method to secure the HV of the vehicle?			
2nd page (+ page 3 and page 4 if needed)	ISO Part 1 optional pages	Disable direct hazards / safety regulations	Are the needed PPE (Personal Protective Equipment) listed?			
2nd page (+ page 3 and page 4 if needed)	ISO Part 1 optional pages	Disable direct hazards / safety regulations	is the type of battery mentioned (Li-Ion, LMP...)?			

2nd page (+ page 3 and page 4 if needed)	ISO Part 1 optional pages	Access to the occupants	is the information available for the appropriate type of car?			
2nd page (+ page 3 and page 4 if needed)	ISO Part 1 optional pages	Stored energy / liquids / gases / solids	is the information available for the appropriate type of car?			
2nd page (+ page 3 and page 4 if needed)	ISO Part 1 optional pages	In case of fire	is the information available for the appropriate type of car?			
2nd page (+ page 3 and page 4 if needed)	ISO Part 1 optional pages	In case of submersion	is the information available for the appropriate type of car?			
2nd page (+ page 3 and page 4 if needed)	ISO Part 1 optional pages	Towing / transportation / storage	is the information available for the appropriate type of car?			
2nd page (+ page 3 and page 4 if needed)	ISO Part 1 optional pages	Important additional information	is the information available for the appropriate type of car?			
general	general	Total number of pages	is the total number of pages 4 pages or less?	Euro NCAP wants to cover 4 languages (English, French, German and Spanish) for 2020. For 2022 at least one of the official languages of each EU country + UK		
general	general	translation	are the requested languages available?	Euro NCAP wants to cover 4 languages (English, French, German and Spanish) for 2020. For 2022 at least one of the official languages of each EU country + UK		
						Pass